



# Ho'okele Neighborhood Care

*Senior Care at Home Reimagined*



## What is Neighborhood Care?

Ho'okele Neighborhood Care is a more effective and affordable way to serve seniors who want to stay at home. Seniors within a defined geographic neighborhood share a Caregiving Team who drive from house to house completing each senior's desired tasks. By sharing a Caregiving Team, high quality care at home becomes more affordable, flexible, personalized and less intrusive. Seniors create their own unique package of services and there is no requirement to purchase a minimum block of time. You only pay for what you need.

Seniors get more consistency and stability by working only with one assigned neighborhood Caregiving Team. The types of services are flexible and unscheduled visits are possible.

Caregivers can check in on seniors as frequently or as infrequently as needed to achieve the desired outcome. Whether the outcome is to check-in on someone who is a falls risk, or offer in-person reminders for medication adherence, or just getting out of bed every morning, a Neighborhood Care Team can help. There is no task too small as the caregiver is outcomes driven rather than time driven.



## How is Neighborhood Care different from traditional home care?

Traditional home care is a one to one relationship between the caregiver and the senior at home. While there are definitely times when that is needed, often, it is necessary for a senior to purchase a minimum shift of 3-4 hours in order to attract a scarce caregiver to accept their particular assignment.

Therefore, a single shift in traditional home care can cost a senior between \$100-\$200 dollars for 1 visit and many seniors find having a caregiver in their home for such a long period of time is too intrusive. With Neighborhood Care, the Care Team will only be there as long as necessary to do a quality job. The cost of 1 visit can be as low as \$35.

## Is my information kept confidential and private?

Yes, absolutely. We take very seriously the confidentiality and privacy of your data and personal information. While cost is shared, personal information is NOT shared. Ho'okele is a regulated health care entity subject to the federal and state privacy and confidentiality rules and is overseen by state licensure requirements. Ho'okele trains the Care Team staff thoroughly and holds them accountable to the strictest policies and Ho'okele's Standards of Conduct.

## How will my family be kept informed?

Our advanced mobile electronic record helps to keep everyone on the same page including the senior, their family and the whole Caregiving Team. Our mobile app was specifically designed for advanced outcomes monitoring and communication. The mobile app enables the Care Team to easily know what needs to be done with every visit, and to efficiently document their completion of tasks, any special notes and the achievement of outcomes so that families are kept informed every step of the way. Family members can monitor outcomes real time from their own mobile devices from work or wherever they may be.

## Will I always have the same caregiving team?

Generally, yes! A Neighborhood Caregiving Team will typically consist of several members: caregivers who are assigned to your neighborhood; a team leader; a telephonic support team; and an RN care manager. The team is assigned to customers in a defined geographic neighborhood and will visit the same group of neighbors. So, the team gets to know each neighbor very, very well. Our advanced mobile electronic record helps keep everyone on the same page including the senior and their family and the team invests in a lot of

training when new Care Teams join the team. All team members are subjected to Ho’okele’s rigorous hiring, screening, background checks and training programs.

## Has Neighborhood Care been done before?

Ho’okele is a Certified Partner of the national TAKE2<sup>SM</sup> program which has years of experience helping neighborhoods of seniors afford high quality care at home using this exact care sharing model. Ho’okele is now bringing the model to our Hawaiian Islands and is the only one in

the state certified to offer the TAKE2<sup>SM</sup> model. Learn more about the



national program at [www.gotake2.com](http://www.gotake2.com).

Ho’okele has more than a decade of experience bringing outstanding care to Hawaii’s seniors on Oahu, Maui and the Big Island, and now Ho’okele offers both traditional home care on Oahu and Maui and Neighborhood Care in certain neighborhoods. Visit our website to learn more at [www.hookelehealth.com](http://www.hookelehealth.com) or call us at 808-457-1655 to see if there is a neighborhood near you.

## Who is best suited for Neighborhood Care?

Neighborhood Care is best suited for a senior who needs some assistance with activities of daily living such as walking, bathing, dressing, grooming, toileting, eating, meal preparation, cleaning, vacuuming, grocery or meal deliveries, taking medications and the like. Specifically, if a senior:

Senior’s Needs and Preferences	Neighborhood Care	Traditional Home Care
Needs constant supervision; cannot be left alone; or has severe or moderate dementia		X
Has been recently discharged from the hospital and needs short term help with activities of daily living.	X	X
Has mild to moderate dementia and needs help with activities of daily living or needs frequent check ins	X	
Is unsteady on their feet, at risk for falling and in need of frequent well-being check ins.	X	
Is getting fragile or forgetful and needs help around the house	X	
Does not need care yet, but just wants a little bit of help or is preparing “just in case” – neighborhood concierge services are also available for personal assistant services	X	